

Recommended Cleaning Procedures

for Elevator Touchscreen Systems

Item	Specification
Touchscreen	<p>Touchscreens are constructed from pure glass (tempered or strengthened, depending on model). They contain no overlays or coatings to wear out, scratch, or tear.</p> <p>The glass surface can be cleaned using anything that does not damage or scratch glass and plastic. We recommend a mild ammonia-based glass cleaner (Windex or similar).</p> <p>When cleaning, try to avoid trapping excessive moisture behind the plastic bezel. Moisten a cloth first, and then wipe the screen with the cloth (rather than applying cleaning products directly to the screen). Always try to keep the area around the bezel clean and free of debris.</p> <p>Dirt or residue on the glass will affect operation. Residue from adhesive tape can be particularly problematic even in small amounts. Thoroughly clean the screen if you are experiencing performance issues.</p>
Keypad	<p>The keypad is constructed from anodized aluminum, with character markings of black epoxy paint.</p> <p>Although anodized aluminum is exceptionally resistant to corrosion, discoloration and wear, its finish can be marred by harsh chemicals.</p> <p>Aggressive alkaline or acid cleaners must never be used. Strong organic solvents, while not affecting anodized aluminum, may lift, weaken, bubble, or dissolve the engraved character markings.</p> <p>Take care with stainless steel cleaning products; some may contain strong organic solvents.</p>
CPU Panel & Electronics	<p>The CPU panel must be kept free of dust for proper operation. If excessive dust build-up occurs, it may overheat and malfunction.</p> <p>Do not open or contact the CPU for cleaning. Instead, shut down the system and blow dust from the CPU panel with compressed air or a portable blower (e.g. Hitachi RB18DL, or Makita UB1101).</p> <p>Cleaning at least once per year is suggested, however a cleaning schedule should be established by elevator maintenance personnel based upon each building's characteristics. Some COPs become dusty more often than others due to building renovations or construction, hoistway airflow, etc.</p>

Please contact us at info@touchtogo.ca for additional information

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