

# Quick Start Guide

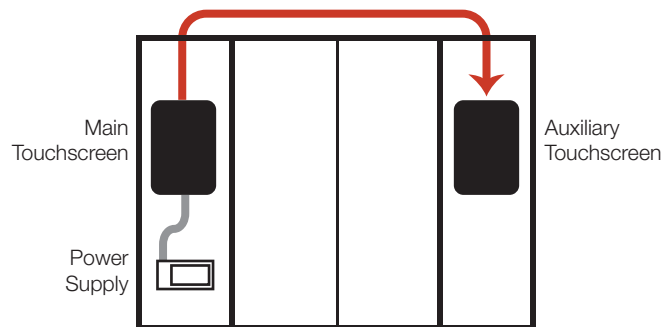
## for Elevator Touchscreen Systems


Questions? 1-866-967-8500 or  
CustomerService@madfixtures.com  
8:30AM - 5:00PM EST

A documentation package was shipped with your equipment. It contains wiring diagrams, manuals, and other important material. Please locate this package for additional details.

### Step Procedure

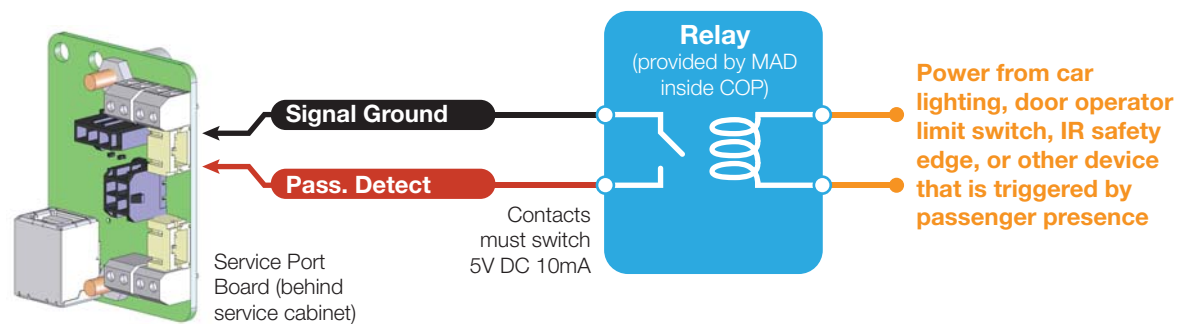
- 1** If your elevator contains two car operating panels with touchscreens, connect the touchscreen system cables from the main COP to the auxiliary COP. Connect cables BEFORE connecting AC power.



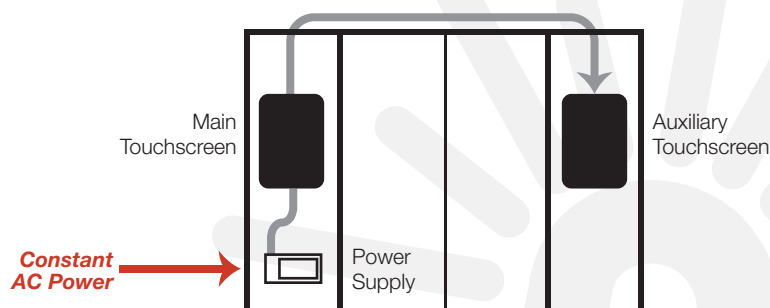
 Please remove this quick-start guide from all screens before turning on the system!

- 2** Make connections to terminal blocks to provide power to the coil of the power-saving-mode relay. Power saving mode turns the touchscreens off when the car is vacant, and on when passengers are present. If you fail to make this connection, the touchscreens could turn off while passengers are in the elevator.

The relay should be powered in the presence of passengers (e.g. use fan/light power switched by the controller, or a signal from the door operator when doors open). For more information, see the installation manual.



- 3** Connect 120V AC power to the system's power terminals. Power must come from a dedicated circuit and must turn off when the elevator controller turns off. **Do not connect to a switched source such as fan/light power.** See wiring diagrams for additional details.



- 4** Once cables are connected, turn on power to the touchscreen system. This can be done using the keyed switches in the service cabinet, or by pressing the power button on the back of the main touchscreen next to the power plug.

The **CPU Reset** key will turn the system on and off, similar to the way in which the power button operates on your home or office computer. Turn the key for 0.5 seconds and the system will start up. Turn and hold the key to reset.

- 5** After the system starts, it may be necessary to calibrate the touchscreens to ensure that touch locations are properly registered by the system, and to make sure that the image is rotated and sized appropriately for the screen.

To do this, wait for the system to finish starting up, then turn the **Calibrate** key for 0.5 seconds. If a calibration pattern appears, **carefully and accurately** touch the calibration points that are shown. If your elevator has two touchscreens, complete the process on one, then do the other.

Note that **some models of touchscreen do not require a calibration process** to set touch locations. Their touch locations are preset at the factory. If you have these touchscreens, the pattern will not appear. However, you may still initiate the calibration process to set the image size and rotation if it does not seem to be correct.

- 6** At this point, you should have functional touchscreens with elevator buttons displayed on them. If something is wrong, we're here to help! Please get in touch with us as soon as possible so we can work with you on a solution.

If possible, send photographs or videos of any problems or issues (taking them with your phone or digital camera and emailing them to us works great).